

Our **DAMAGE-FREE GUARANTEE** virtually eliminates material damage and provides a consistent delivery day and time frame

Reduce field labor, shop labor, replacement and scrapped material, back charges and administrative labor when you order from Tubelite, thanks to our Damage Free Guarantee, or DFG. Our superior delivery system provides:

- ✓ Greater capability to manage your workforce efficiently – no time wasted cutting around damaged material
- ✓ No administrative headaches such as the need to reorder material or follow-up on freight claims
- ✓ A delivery schedule that is unmatched: same weekday, same time frame
- ✓ The ability to reduce your inventory levels
- ✓ Easy calculation of your freight charges with a percent plan

Tubelite drivers also provide:

- ✓ A call-ahead notification of confirmed delivery time
- ✓ Assistance with unloading



A Tubelite “Service Center” on Wheels



TUBELITE®

DEPENDABLE

LEADERS IN ECO-EFFICIENT STOREFRONT,
CURTAINWALL AND ENTRANCE SYSTEMS



Fast lead-times!

- Continuous review of inventory levels based on your purchases, so the right material is readily available
- Focused scheduling of non-stock items to meet promised delivery dates
- Continual review and corrective actions taken quickly on process issues
- WE KEEP OUR PROMISES

Superior personal service

- Partnerships between clients and staff throughout the organization are based upon a shared goal of success
- We LISTEN and TAKE ACTION! We strive to continually improve your experience and satisfaction.
- Formal surveys are conducted throughout the year to make your input easy and to track our improvements.

Other services and support

- Architectural support before and after your order
- Direct contact and visits from the management staff



"We were able to close the building ahead of schedule because of Tubelite's DFG."

"My other suppliers only care about their top players. Tubelite listens to me."

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